

CSID's Lost Wallet service assists members in quickly and effectively terminating and re-ordering wallet contents. CSID accesses thousands of fraud departments for all major credit and insurance companies to cover an array of card and document issuers. With CSID's Lost Wallet, members are assisted right away and walked through a step-by-process to identify lost wallet contents and remove the burden from members to help replace all lost items.

Our services include:

- Identify missing documents
- Contact document issuer while member is on call (if required by issuer)
- Cancel all lost cards and report documents missing
- Complete required forms and deliver to subscriber for completion
- Initiate fraud affidavit and police reports for stolen wallets
- Additional resolution calls based on severity of issue
- No pre-registration of wallet contents required



CSID's Lost Wallet service goes above and beyond to serve members with one-on-one help to replace all items in a lost wallet.

Types of cards and documents replaced:

- Personal/Business Credit Card
- Debit Card
- Corporate Credit Card
- Credit Union Card
- Local Bank Card
- Retail Store Card
- Flex Pay Card
- Passport
- Driver's License
- California Medical Marijuana ID
- Military ID
- Traveler's Checks
- Medicare/ Medicaid
- Life Insurance Card
- Health Insurance Card
- Auto Insurance Card
- Social Security Card
- Specialized License/Permit
- US Visa/Residency Card